



## Real Astrology Booking and Cancellation policy

These terms regarding booking, payment and cancellation apply to all events organized by Real Astrology, wherever they are held.

### 1. Weekend seminars

#### 1.1 Booking and payment

After registration, please pay 50% of the seminar fee to reserve your place, otherwise we cannot guarantee your place. The final balance to be paid 4 weeks before the event takes place.

Usually seminar fees do **not** include accommodation, meals, coffee breaks and travel costs. If any of these items are included in the seminar fee, this will be stated in the flyer for that event.

#### 1.2 Cancellation terms

If you have to cancel your booking/payment, the following terms will apply:

4 weeks in advance: 30 Euro will apply for the handling fee  
4 to 1 weeks in advance: 50 Euro will apply for the handling fee  
Less than 1 week: no reimbursement

Cancellations must be made in writing. E-mail is sufficient, but must be acknowledged by us to confirm receipt. If Real Astrology needs to cancel, this will be done at least 8 weeks before the event will take place. Real Astrology will refund 100% of your payment.

### 2. Conferences

For example, the annual conference which will usually be held on the weekend preceding an intensive.

#### 2.1 Booking and payment

After registration, please pay 50% of the conference fee to reserve your place, otherwise we cannot guarantee your place. The final balance to be paid 4 weeks before the event takes place.

Usually conference fees do **not** include accommodation, meals, coffee breaks, and travel costs. If any of these items are included in the conference fee, this will be stated in the flyer for that event.

#### 2.2 Cancellation terms

If you have to cancel your booking/payment, the following terms will apply:



8 weeks in advance: 30 Euro will apply for the handling fee  
4 to 8 weeks in advance: 50 Euro will apply for the handling fee  
2 to 4 weeks in advance: 100 Euro will apply for the handling fee  
Less than 2 week: no reimbursement

Cancellations must be made in writing. E-mail is sufficient, but must be acknowledged by us to confirm receipt. If Real Astrology needs to cancel, this will be done at least 8 weeks before the event will take place. Real Astrology will refund 100% of your payment.

### **3. Intensives**

#### **3.1 Booking and payment**

After registration, please pay 30% of the intensive fee to reserve your place, otherwise we cannot guarantee your place/booking. The final balance to be paid 4 weeks before the event takes place.

Usually intensive fees do **not** include accommodation, meals, coffee breaks, and travel costs. If any of these items are included in the intensive fee, this will be stated in the flyer for that event.

#### **3.2 Cancellation terms**

If you have to cancel your booking, the following terms will apply:

8 weeks in advance: 30 Euro will apply for the handling fee  
4 to 8 weeks in advance: 50 Euro will apply for the handling fee  
2 to 4 weeks in advance: 100 Euro will apply for the handling fee  
Less than 2 week: no reimbursement

Cancellations must be made in writing. E-mail is sufficient, but must be acknowledged by us to confirm receipt. If Real Astrology needs to cancel, this will be done at least 8 weeks before the event will take place. Real Astrology will refund 100% of your payment.

### **4. Travel arrangements**

To avoid losing money on tickets in the event of Real Astrology having to cancel, we recommend you do not book your travel too far in advance. If you are uncertain, please ask your Real Astrology contact person, who will tell you how confident we are of reaching our minimum required booking numbers. Under no circumstances will Real Astrology be liable for travel costs.

Please contact Sandra Bergbauer for all further questions relating to Real Astrology, and especially for all our European events.

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